



**Short Term  
Disability Claim  
Management  
that returns  
real value**

with Canada's leading provider



ORGANIZATIONAL SOLUTIONS INC.  
SOLUTIONS ORGANISATIONNELLES INC.

# What makes Organizational Solutions Inc. uniquely positioned to manage short term disability claims better than anyone else in the industry?

**RECOVERY FACILITATORS** with a medical background who closely manage the case from the moment it's reported.

**HIGH TOUCH COMMUNICATIONS** to keep the employee positive and moving forward in recovery and return to work.

**ROBUST REPORTING** that keeps everyone up to speed on every claim - in real time.



OSI collaborates with all participants to develop and manage the optimum return to work plan.

Studies prove that the longer someone is off work, the less likely they'll return.

That's why our model is different: we respond with early intervention, guidance, and close but respectful contact for the ill or injured employee. Where appropriate, we initiate a modified or gradual return to work because WORK MATTERS.



# THE ORGANIZATIONAL SOLUTIONS DIFFERENCE



## EARLY RESPONSE

Prompt support is the key to helping an employee back to work safely. It's why we reach out to the employee within 1 business day of receiving the claim.



## EXPERT KNOWLEDGE

Experienced professionals. OSI Recovery Facilitators ensure your employees are receiving the right care at the right time.



## GENUINE CARE

Our Recovery Facilitators have sincere empathy for others. That's what makes them the best in the business.

Companies who partner with Organizational Solutions are healthier, stronger and more resilient.

Organizational Solutions has time-tested processes to ensure a fair and balanced **return to work** for the individual and **return on investment** for the employer.



We use an integrated approach to care management, encouraging and supporting claimants with close but respectful contact and guidance should recovery seem slow. The goal is to ensure the individual is getting appropriate treatment and care as soon as possible.

**Our programs are customized to your organization's unique needs and philosophy.**

Our powerful claims management system means everyone is on the same page.

**We ensure the employee receives the right care along the healing journey.**

# About Organizational Solutions Inc.

Organizational Solutions Inc. is a proud Canadian success story.

Started in 2003, the company has been built around one overarching vision:

**The right care,  
at the right time,  
for the right outcome.™**

Workplace absence and disability can have a tremendous impact, financially and in human terms.

Organizational Solutions can help. We offer return to work programs focused on guiding your employees to a safe, sustainable, and timely return.

**We help people get their lives back on track after illness or injury.**

Work matters to all of us. It's about more than paying the bills. Work helps define who we are, the people we are with every day, and our goals and ambitions. Talk to us today about how we can help you help your employees.

Workers' Compensation management  
Short term disability claims  
Accommodation Requests

Leaves management  
Healthcare Navigation Services  
Mental health claim management



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