



# Absence and disability management

**Workplace absence and disability** can have a tremendous impact on people and their finances.



ORGANIZATIONAL SOLUTIONS INC.  
SOLUTIONS ORGANISATIONNELLES INC.



**Organizational Solutions offers return-to-work programs focused on guiding your employees to a safe, sustainable, and timely return.**

**As leaders in our field, our practice is centered around our mission:**

## **The right care, at the right time, for the right outcome™**

Our primary goal in every situation is a safe, timely, and sustainable return to work for the individual while delivering meaningful efficiencies and cost savings for the organization.

Your organization has its own style and philosophy, and your absence management program should reflect that from implementation to measuring, and reporting. To ensure it meets the needs of your business and employees, we work with you to create a tailored solution.

### **We're focused on claims management and secondary services for:**

- Short Term Disability
- Workers' compensation cases
- Leaves of absence
- Accommodation services





## Our people make the difference

**Our team is made up of experienced professionals, including doctors, nurses, paralegals, and more. They're trained in best practices and supported by leading technology.**

We intervene early. Within 24 business hours of receiving a claim, a recovery facilitator schedules a meeting with the employee. Through the duration of the claim, we stay in close touch with employees to keep them engaged, positive, and committed to moving forward, guiding them to a safe and sustainable return to work.

## Our workplace absence and disability programs are tailored to deliver:

- Early intervention, guidance, and close but respectful contact with employees
- Advanced mental health care programs
- Leaves that meet legislated guidelines
- Fully customized reporting and easy-to-use software
- Ad hoc adjudication and case management for at-work employees who need accommodation

## Case review and strategy – the first 24 hours



You receive confirmation that we've received the claim.



A team member-recovery facilitator meeting is scheduled. This establishes momentum.



The recovery facilitator receives clinical notes and APS.



Connect with team member to communicate decision and next steps.





## About OSI

Organizational Solutions Inc. is a proud Canadian success story. Founded in 2003, the company has been built around the overarching vision of providing the right care, at the right time, for the right outcome.

We have a national presence with 21 offices across the country. Wherever you are, we understand the local market.

**Learn more at [orgsoln.com](https://orgsoln.com)**

Connect with us at [sales@orgsoln.com](mailto:sales@orgsoln.com)  
or by calling **1-866-674-7656**.



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