

Dr. Liz Scott

Organizational Solutions Inc. (OSI)

Burlington

With dedication, commitment and a lot of expertise, Dr. Liz Scott and her team of disability management and Workers' Compensation claims management specialists have been helping employers, finance and HR professionals manage the increasing cost and human impact of illness, injury, disability, absenteeism and mental health problems in their workplaces.

When did you know you wanted to be an entrepreneur?

I have always wanted to be an entrepreneur - even when I worked at corporations I viewed myself as an entrepreneur.

Are entrepreneurs born or made?

I believe entrepreneurs are made. With the right determination and drive, you can be a successful entrepreneur.

What would you say are the top skills needed to be a successful entrepreneur?

Acceptance of risk, determination and innovative thinking.

How important have good employees been to your success?

Very important - we hire only the best, most experienced people in their fields and give them the training and ongoing education they need to provide a superior service to our clients.

What sets Canadian entrepreneurs apart on the world stage?

A smaller population means we have to be focused and have a very high degree of ethics. Also the diversity of Canadians and unique cultures in our provinces gives us an incredible advantage in knowledge, skills and connection to the world stage.

What would winning EY Entrepreneur Of The Year mean to you?

It would provide recognition of the work that I have been doing and the work my team has accomplished.

What book are you reading now?

Creating Competitive Advantage by Jaynie Smith.

How many hours do you work a day on average?

Approximately 18 hours.

What motivates you?

Success, staff development and growth. Also, knowing that our clients are seeing incredible results from our programs is a huge motivation.

In the next 10 years, I want OSI to be bigger! We will continue to grow OSI at a rapid pace. We have all the standard operating procedures in place to make this a reality. We know what we do works and the more companies hear about the cost saving and increased productivity that results from having OSI as their service provider, the bigger we will get, providing a solid cost-effective strategy and service to our clients.

